

Business Planning- Enterprise Branch
Corporate office
7th Floor, Bharat Sanchar Bhawan,
H C Mathur Lane, Janpath,
New Delhi 110001



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.111-27/2009-BP-Ent (2)

Dated 19-08-2011

To

The Chief General Manager, BSNL,
A P Telecom Circle,
Hyderabad – 500 001

**Sub:- Promotional offer – Tariff of Broadband Internet Services on FTTH –
Clarification – Regarding.**

Kindly refer to your office letter No. TA/Comml-II/19-34/2011/09 dated 12-08-2011 on the above mentioned subject.

2 In this regard, the following clarifications are issued:

S.No	Clarification required	Clarification
1	Whether one time security deposit of Rs. 2000/- will be NIL, if the customer opts for Annual payment plan as done in respect of activation charges.	Security Deposit in case of annual payment option may be waived off, instructions have already been issued vide this office Circular of even No. dated 09-03-2011 (copy enclosed)
2	Whether ONT charges of Rs. 100/Month will be waived for only for first month of for entire 12 months, if the customer opts for annual option and pays in advance.	The monthly ONT charges of Rs. 100/- may be waived off for the duration of promotional offer i.e., up to Nov, 2011.

3 This is issued with the approval of competent authority.

ckshan
19/8/11
(C K BHAN)

Asst. General Manager (BP-Ent)

Encl:As above

Copy to:

All CGMs BSNL Circles/Distts for information

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No.111-27/2009-BP-Ent (2)

Dated 9th Mar, 2010

Tariff Circular

Sub:- Tariff of Broadband Internet service on FTTH.

Tariff of Broadband Internet service was circulated vide this office letter of even No. dated 12-01-2010 and further amended vide letters of even no. dated 24-06-2010, 29-09-2010 and 08-10-2010. As para 2.2. of letter dated 12-01-2010 BSNL is charging one month fixed rental charge as security deposit irrespective of whether customer is in monthly charges option or annual charges option.

2 In this regard, request has been received from field units to waive off the Security Deposit for the customer who are under annual payment option.

3 The case has been examined in this office and it has been decided by the competent authority that Security Deposit in case of annual payment option may be waived off.

4 All other terms and conditions of above referred circular shall remain same.

C.K.Bhan
21/3/11

(C.K.Bhan)

Assistant General Manager(BP-Ent)

To

All CGMs BSNL Circles
All Telecom Circles & Metro Districts

Copy to:

1. PS to CMD BSNL / All Directors BSNL Board/All Ex.Directors BSNL.
2. Sr.GM (BP-Ent) / Sr.GM (EB-I) / GM (EB-II) / Sr.GM (CNP) / Sr.GM (CNO) / GM (Fin-Ent) / Sr.GM (LC) / Sr.GM (P&P-CFA)/Sr.GM(BB Plg-CFA)/GM (Fin-Trf Pricing) / Sr.GM (P&P-CM) Sr.GM(IT-CFA)/PGM(CP&M) GM(Corp.Mktg) / PGM (RegIn),BSNL,Co.
3. OL Section for providing Hindi version.

Rakesh Sethi
21/3/11

Rakesh Sethi
Dy.Manager (BP-Ent)